

Building a solid foundation to provide **future flexibility**

A leading insurance company get in shape by implementing future proofed infrastructure.



Background:

A regional leading insurance company, headquartered in Oxfordshire, has over 600,000 clients, approximately 100 high street branches and more than 50 insurance products.

The Challenge:

With a growing business, more reliance on serving their customers through multiple channels and the number of applications being run over the internet increasing, being connected was top of the agenda. The business had outgrown their previous incumbent and was facing increasing costs coupled with non-existent reporting. Requiring dedicated, fast and reliable connectivity across all of their sites, they required a technology and communications solution that would provide flexibility and scalability.



Solution:

Building the right infrastructure to future proof the business was critical to this solution – guaranteeing always on connectivity with best in class SLAs.

Having the ability to flex instantly, with shorter lead times and at better speeds – in line with what and when the business needed - was imperative for the in-house IT team in better managing their business.

“We felt that STL were the right fit for our business as their experience and personalised approach made us feel that they really understood our business needs and designed a compelling and competitive solution to drive our business forward and ensure business resiliency for change.”

Head of IT Support

