

Business Agility in action.

Morleys adapt and pivot to agile working by using IT & Communications.



Background:

Morleys is the UK's leading expert in furniture for educational spaces. With over 90 years of experience, they specialise in day to day supply of furniture, as well as the design, supply and fit of new and refurbished areas of a nursery or school.

The Challenge:

Like many businesses, much of Morleys IT & Communications were built on legacy technology and consequently were close to end of life and due a refresh. They required a solution that would future proof their business, and be agile and flexible enough to provide long term sustainability and business resilience.

Solution:

STL understood the solution they recommended to Morleys would need to be able to grow and change with their environment, providing the business with the ability to scale and adapt as necessary. It would also need to be suitable to function across all agile working environments - may that be the office, remote working or a hybrid of both.

A Cloud Business Phone System was implemented providing a hosted communications service that would provide Morleys with extensive fixed and mobile telephony capabilities, accessed via an easy-to-use web portal that enabled them to take exacting control of their telephony.

It allowed them to connect their office phone to their preferred business device, such as a laptop or PC, and utilise call reporting.

"Since COVID, we have taken full advantage of the STL Cloud Phone Solution in getting people working from home very easily. We are currently going through the process, of rolling out all users onto softphones for a more professional set-up, and also taking on Akixi to monitor call statistics."

Paul Mills
Head of IT & Ecommerce

