

Under Lock & Key

A Leading manufacturer beat the hackers and secure their business with expert cyber help.



Background:

At the forefront of design manufacturing, this Oxfordshire based business operates with a real focus on security due to its highly complex supply chain and heavy data flow that is of a sensitive nature. .

The Challenge:

An employee opened a phishing email which bypassed their existing security and gained access to their contact base. Unknow to the business, this malware was onward sent to all suppliers and customers and was only identified and blocked by one of their biggest customer's firewall, who alerted the business to the fact that they had been hacked. This customer refused to continue to trade with the hacked businesses until they could be sure that all vulnerabilities were removed and they were cyber secure.

Solution:

STL's team of cyber experts were able to immediately step in and identify all vulnerabilities and trigger the proposed remediation plan, including installing Two Factor Authentication on all of their Microsoft accounts for local and email login and changing all of the passwords. In addition, they conducted a full security audit to gain a deep dive forensic view across all infrastructure, data and devices, so that any additional security vulnerabilities could be addressed. This provided the proof required across the supply chain to resume trading with key customers and suppliers.

“ Having a cyber attack is every business's worst nightmare and we know first hand just how crippling it can be – literally shutting trading down. We're now confident that we have the right security in place and STL are providing remote monitoring which will identify and remediate any tried future attacks. ”

